

Check your National Insurance record online

If you can access your HMRC Personal Tax Account, you may be able to view your National Insurance (NI) record in a few minutes. A screenshot of the record can help us review your position much sooner.

Important

- This step is optional.
- Our team will now review the information you have provided to check whether you may be eligible for Home Responsibilities Protection (HRP). This review is usually completed within **7 days**.
- If we do not receive your NI record within **7 days**, we will request the NI information from HMRC using the authorization you have already signed.
- We will send you a second email once we have completed your HRP claim review.
- Evanshaw will never ask for your HMRC password. Only sign in on the official GOV.UK/HMRC pages.

Start on GOV.UK: Check NI record

Start on GOV.UK: Personal Tax Account

What you may need

- An email address (and access to it)
- A mobile phone (HMRC may send a security code)
- Sometimes photo ID (HMRC will tell you if this is needed)

Step-by-step instructions

Step 1: Open the official NI record service

Open GOV.UK “Check your National Insurance record” and select Start now.

- Go to check your National Insurance Record on [GOV.UK](https://www.gov.uk)
- Tap or click “Start Now”.

- Use a Phone, tablet or computer

The screenshot shows the GOV.UK website header with the logo and navigation links. The main heading is 'Check your National Insurance record'. Below it, a sub-heading states 'You can check your National Insurance record online to see:'. A list of bullet points follows, detailing what can be checked: what you've paid, any National Insurance credits received, gaps in contributions, State Pension forecast, and voluntary contributions. A 'Start now' button is at the bottom. On the right, a 'Related content' section lists links to 'National Insurance: introduction', 'National Insurance credits', 'Voluntary National Insurance', 'Find your National Insurance number', and 'National Insurance: detailed information'.

Step 2: Choose how you sign in

Follow the on-screen option to sign in or create sign-in details.

- You may see Government Gateway and [Gov.UK](#) One Login Options
- If you have used one before, choose the same one.
- If you are not sure, select "Create new sign in details"

The screenshot shows the GOV.UK website header with the logo and the title 'Sign in to HMRC online services'. Below the header, a 'Beta' banner indicates this is a new service. The main heading is 'Sign in to HMRC'. There are three options: 'Government Gateway' (with a radio button), 'GOV.UK One Login' (with a radio button), and 'Create new sign in details' (with a radio button and a yellow circle icon). Below these options is a 'Continue' button. At the bottom, a small link says 'Is this page not working properly? (opens in new tab)'.

Step 3: Enter the security code

HMRC may send a security code to your phone or email. Enter it to continue.

- HMRC will usually send a security code to your phone or email.
- Enter the code on screen to continue
- Do not share your password with anyone.



You have requested a code you can enter on the Government Gateway screen to confirm your email address.

Your confirmation code is:

KXXXTJ

This code will expire in 30 minutes.

If you did not request this code, you can safely ignore this email.

This is an automated email - do not reply.

Government Gateway

Step 4: View your National Insurance record

Look for “National Insurance record”. You’ll see a list of tax years and whether each year counts.

- Look for the page titled “National Insurance Record
- You will see a list of tax years and whether each year counts
- Scroll down to see older years

Your National Insurance record



[▶ Show your National Insurance number](#)

You can usually only pay for gaps in your National Insurance record from the past 6 years.

[Find out more about gaps in your record and how to check them](#)

2025 to 2026	Your record for this year is not available yet	
2024 to 2025	Full year	View details
2023 to 2024	Full year	View details
2022 to 2023	Full year	View details
2021 to 2022	Full year	View details
2020 to 2021	Full year	View details
2019 to 2020	Full year	View details
2018 to 2019	Full year	View details

Step 5: Save it (screenshots or PDF)

Take clear screenshots as you scroll (phone/tablet) or use Print → Save as PDF (computer).

- Take clear screenshots showing the list of years
- If you are on computer, you can also print and “Save as PDF”
- Please include the years around 1978-2020 if possible

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2024 to 2025	Full year	View details
2023 to 2024	Full year	View details
2022 to 2023	Full year	View details
2021 to 2022	Full year	View details
2020 to 2021	Full year	View details
2019 to 2020	Full year	View details
2018 to 2019	Full year	View details

Step 6: Share it with Evanshaw (optional)

Email screenshots/PDF to Nlstatement@evanshaw.co.uk with your name and date of birth.

- Email the screenshots/PDF to Nlstatement@evanshaw.co.uk, or upload them.
- Add your name and date of birth so we can match it to your claim
- We will use this only to assess your HRP/NI position

▶ Send

To

Nlstatement@evanshaw.co.uk ×

Cc

Add a subject

Upload your NI record (optional)

If you prefer, you can upload your screenshots or PDF here instead of emailing them.

Upload Now

What Happens Next

- If you send your NI record: we can usually start checking your NI/HRP position much sooner.
- If you do nothing: that is fine. If we do not receive anything within 7 days, we will request the NI information from HMRC under your signed authorisation.

If you have trouble signing in

HMRC provides help if you cannot sign in to your account. If you cannot access the online service, you can ignore this step and we will request the NI information from HMRC after 7 days.

Keeping your information safe

- Evanshaw will never ask for your HMRC password.
- Only sign in through the official GOV.UK/HMRC pages.
- If you email screenshots, include only what is necessary for us to match your record (name and date of birth).

CTA

Button: Check Now (link to: <https://www.gov.uk/personal-tax-account>)